

United States Postal Service®

INDUSTRYALERT

November 12, 2021

Informed Delivery® System Impact

As of Friday, November 12, 2021, the United States Postal Service is experiencing issues with Informed Delivery Post-Campaign Reporting.

Business users conducting Informed Delivery campaigns may be unable to download the Post-Campaign reports dated Friday, November 12, 2021 from the Mailer Campaign Portal (MCP).

We are currently working to address the issue and new Post-Campaign reports are expected to be available in the MCP by Saturday, November 13, 2021. Please accept our apologies for any inconvenience.

Please direct any campaign-related inquiries or concerns to our Informed Delivery Campaign Helpdesk via email (USPSInformedDeliveryCampaigns@USPS.gov) or telephone (1-877-329-7206).

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